



**Donna Ross**, LL.M., FCIArb, PRI is a highly-experienced commercial lawyer, arbitrator and mediator with exceptional expertise in alternative dispute resolution (ADR).

Admitted to practice in Australia and the USA, and originally from New York, Donna has for the past five years been helping Australian companies and individuals achieve better business outcomes. Drawing on her extensive experience across several continents, Donna can:

- negotiate, draft and review commercial contracts involving suppliers, distributors, importers, partners, shareholders, employers and investors
- ensure commercial contracts include appropriate dispute resolution clauses that help prevent disputes and make sure disputes can be dealt with quickly if they arise
- act as an advocate in negotiations (including settlement negotiations), arbitrations and mediations
- help parties and counsel explore creative avenues to resolving disputes that those more closely involved may overlook
- help clients involved in transactions with international business partners understand their obligations and options to negotiate optimum terms in areas such as risk exposure, payment, insurance and dispute resolution etc.

Donna understands the legal nature and implications of disputes and the alternatives to settlement. She helps clients, including small businesses, avoid litigation by achieving better deals from the outset and helps them resolve disputes in a cost-effective and commercial manner that saves time, money and stress and allows clients to get back to their business sooner.

Solicitors and barristers can also engage Donna as a mediator, arbitrator, facilitator or adviser on ADR and international law, in particular U.S. law.

An active supporter of ADR in Australia, Donna teaches negotiation, mediation and arbitration, is a frequent speaker and judge at ADR events and is a member or chair of several ADR committees. She sits on a number of panels as a mediator, including the Magistrates' Court of Victoria, Victorian Small Business Commission, Office of the Franchising Mediation Adviser and the World Intellectual Property Organization. She is a fellow of the Chartered Institute of Arbitrators and speaks fluent French, Spanish and Italian.

Donna's office is located at 200 Queen Street, Melbourne. More information on her services and credentials, including contact details, is on her website [Donna Ross Dispute Resolution](http://www.DonnaRossDisputeResolution.com).